



**RETURNS FORM**

Name \_\_\_\_\_

Email \_\_\_\_\_

RA Number \_\_\_\_\_

Items to return \_\_\_\_\_

Request (please tick)  Exchange  Store Credit  Refund  
 Other

Reason for return \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**WEBSITE**

[uk.realisationpar.com](http://uk.realisationpar.com)

**E-MAIL**

[talktomebaby@realisationpar.com](mailto:talktomebaby@realisationpar.com)

## **RETURNS POLICY**

- Customers must submit a return request within 14 days of receiving an order.
  - Items must be in their original condition with all tags attached, including the original packaging.
  - We cannot accept garments with stains or signs of wear. Please take care when trying on garments. Items that do not meet our policy will be returned at the customer's cost.
  - Items must be returned to us before the exchange, store credit or refund can be issued.
  - The cost of the original freight and return to the warehouse will not be reimbursed or refunded, except in the instance of faulty items.
  - Refunds will be issued via the original payment method. Refunds may take up to 10 business days to process by your financial institution.
  - Keep an eye out for email notifications from us, we will keep you updated along the way.
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## **NEED TO ORGANISE A RETURN?**

- You can submit a return request through our website [realisationpar.com](http://realisationpar.com). Simply log onto your account and visit My Account - Orders - Return Items? Then answer the questions to complete your request.
  - If you did not create an account with us, simply email [talktomebaby@realisationpar.com](mailto:talktomebaby@realisationpar.com) and we will be happy to assist.
  - Once your request is approved you will receive an email from us containing your Returns Authorisation (RA) number and return instructions.
  - All returns need to be authorised by us before sending. Unauthorised returns may be sent back at the customer's cost.
  - Please complete this Returns Form and include it in your package. Failure to include this form will result in a delay in processing your request.
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## **PLEASE SEND RETURNS TO:**

Réalisation Par  
Att: Online Returns  
6-7 Motcomb Street  
London SW1X 8JU  
United Kingdom

\*Please keep the returns postage tracking information for your records as proof of shipment.